



MIDLAND
CREDIT UNION

Website
www.midlandcu.org

Main office—Urbandale
2891 106th Street
Urbandale, IA 50322
P: 515.278.1994
F: 515.278.0209

Pleasant Hill Branch
1225 Copper Creek Dr.
Suite M
Pleasant Hill, IA 50327
P: 515.278.5333
F: 515.266.7982

Lobby & Drive-up Hours
◆ Mon-Tue-Thu 8:30 - 5:00
◆ Wed 9:30 - 5:00
◆ Fri 8:30 - 5:00

Automated Annie
Voice Response System
515.226.8026

Loan Department
515.645.9334

Mortgage Department
515.645.1226

MONEY *matters*

Invested in Your Success

Spring 2020

Annual Member Celebration is cancelled for 2020.

Our Annual Meeting has been postponed until further notice. A retirement party for Becky will be held at a future date to celebrate her 40 years.

Follow our webpage at <https://www.midlandcu.org/covid-19-updates/> for updated information on COVID 19 and ways Midland can help during this time. We are currently offering drive-up service only. Watch our COVID-19 Updates for all information.



Introducing the New Midland Credit Union, CEO

It is an honor to serve as Midland's new CEO, assuming the role from Becky DeVries who retires after more than 40 years with the credit union. We are grateful for her leadership and congratulate her on her well-earned retirement. Over the past 18 years, I have had the opportunity to talk with and meet many members, directors and employees and our conversations have created a belief in the value our organization brings to our communities. As CEO, I am dedicated to serving with

integrity and look forward to preparing Midland for the future. We are evolving continually to meet your changing needs by:

Investing in our employees, systems, infrastructure and technology. We are focused on delivering exceptional advice and experiences that meet your needs, are easy and simple to use and are compliant with relevant regulations and laws. Effectively managing expenses to keep our offers competitive and fees lower.

Safeguarding member information and thwarting cyber threats. You can have more control by enrolling in our extra layers of fraud protection for debit and credit cards. See our electronic services page on our website <https://www.midlandcu.org/e-services/> or call one of our knowledgeable MSR's at 515-278-1994.

We value your loyalty and promise to do our best every day to earn it. If you have questions and or suggestions to share with me, I encourage you to contact me directly at hollyl@midlandcu.org or call my direct number at 515-645-9321.

Kind regards,
Holly Luca

April is National Credit Union Youth Month

"Money Magic! Share, Spend and Save at Your Credit Union."

To celebrate Youth Month, Midland Credit Union will make your first \$25 deposit on all newly opened youth accounts for the month of April. Simply visit <https://www.midlandcu.org/path-to-financial-literacy/> to complete the application and we will take care of the rest.



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2020 HOLIDAY CLOSINGS

Martin Luther King Jr-Jan 20th

Presidents' Day-Feb 17th

Memorial Day-May 25th

Independence Day- July 3rd

Labor Day-Sept 7th

Columbus Day-Oct 12th

Veterans Day- Nov 11th

Thanksgiving Day- Nov 26th

Christmas Eve -Dec 24th
Open: 8:30 a.m.-12:30 p.m.

Christmas Day-Dec 25th

New Year's Eve-Dec 31st,
Open: 8:30 a.m.-3:00 p.m.

New Year's Day-Jan 1st

Vision Statement:

To be the lifetime financial partner of our member-owners.

Mission Statement:

Invested in the success of our community.

Are you utilizing ALL of our e-services?

- Home Banking
- Mobile Banking
- Mobile Wallet
- Online Bill Pay
- Electronic Statements
- Mobile Remote Deposit Capture
- Online Loan Payment
- Voice Response
- Online Credit Card Access
- Credit Card Fraud Protection
- Visa Debit Card Fraud Protection
- Stress-Free Auto Buying Resource
- DocuSign



E-Statements:

Have you signed up for our e-statements yet? They are completely FREE and more secure than the paper statements you receive in the mail. You don't have to worry about your financial information getting lost or sent to the wrong place by the postman. With Midland Credit Union's e-statements, we send out an email to let you know that it's available for you to log on and view. We keep 12 months stored on your account at a time. It's paperless organization at your fingertips. You can print them off if you need them, or just refer to them to check your account. Log in to your home banking today and click on the e-statements tab to get signed up! If you need help, call us at 515-278-1994 and we would be happy to walk you through the process!

Take Advantage of Member Benefits!

As a Midland Credit Union member, you have access to exclusive member discounts through Invest in America. All you have to do is visit LoveMyCreditUnion.org or click on the Invest in America banner on our website. Take advantage of discounts on mobile service, automobiles, computers and electronics, as well as cash back at over 1200 retail locations! **Visit www.lovemycreditunion.org today!!**

 AutoSMART <i>Digital Auto Shopping</i>	 ShopAmerica <small>1200+ online retailer discounts</small>	Cash back at over 1,200 online retailers	 ADT AUTHORIZED DEALER <small>Protect Your Home. Get \$425 in Exclusive Credit Union Member Savings!</small>
 Sprint <small>10-15% Off Mobile</small>	 DELL	Computers and Electronics	 truSTAGE <small>TruStage Insurance Agency</small> <small>Credit union members could Save \$427.96 on car insurance.</small>

Money Matters